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#### ORGANIZATIONAL BEHAVIOUR

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#### UNDERSTANDING AND MANAGING LIFE AT WORK

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**Note:** If you are purchasing an electronic version, MyManagementLab does not come automatically packaged with it. To purchase MyManagementLab, please visit [www.MyManagementLab.com](http://www.MyManagementLab.com) or you can purchase a package of the physical text and MyManagementLab by searching for ISBN 10: 0133347508 / ISBN 13: 9780133347500. Real-world cases and thoughtful discussion questions are a hallmark of this authoritative text. Organizational Behaviour, Ninth Edition, is comprehensive--the material is up to date and reflects current research and practical concerns. The text takes a rigorous approach to OB, while maintaining its readability and engaging writing style.

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#### ORGANIZATIONAL BEHAVIOUR

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#### UNDERSTANDING AND MANAGING LIFE AT WORK

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"Welcome to the eleventh edition of Organizational Behaviour: Understanding and Managing Life at Work! This edition marks the 33rd anniversary of the text, which has been rigorously updated over the years to present students with the latest knowledge and research on both the science and practice of organizational behaviour. First published in 1983, Organizational Behaviour is the longest-running, continuously published, and regularly revised organizational behaviour textbook authored in Canada."

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#### ORGANIZATIONAL BEHAVIOUR

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#### UNDERSTANDING AND MANAGING LIFE AT WORK

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#### THE MILITARY LEADERSHIP HANDBOOK

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Dundurn In the simplest of terms, leadership is about influencing people to achieve an objective that is important to the leader, the group, and the organization. It is the human element - leading, motivating, and inspiring, particularly during times of crisis, chaos, and complexity when directives, policy statements, and communiques have little effect on cold, exhausted, and stressed followers. Strong leadership encourages subordinates to go beyond the obligation to obey and commit to the mission in a way that maximizes their potential. The Military Leadership Handbook is a concise and complete manual that identifies, describes, and explains all those concepts, components, and ideas that deal with, or directly relate to, military leadership. The book is a comprehensive compendium that focuses on, among other subjects, cohesion, command, cultural intelligence, discipline, fear, and trust. This applied manual provides invaluable assistance to anyone who wishes to acquire a better understanding of both the theory and application of military leadership

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#### MANAGING PEOPLE IN SPORT ORGANIZATIONS

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#### A STRATEGIC HUMAN RESOURCE MANAGEMENT PERSPECTIVE

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Routledge Managing People in Sport Organizations provides a comprehensive overview of the theory and practice of managing people within a strategic framework. This revised and updated second edition examines a range of strategic human resource management approaches that can be used by sport organizations to respond to contemporary challenges and to develop a sustainable performance culture. Drawing on well-established conceptual frameworks and current empirical research, the book systematically covers every key area of HRM theory and practice, including: recruitment training and development performance management and appraisal motivation and reward organizational culture employee relations diversity managing change This new edition also includes expanded coverage of social media, volunteers, and individuals within organizations, and is supported with a new companion website carrying additional resources for students and instructors, including PowerPoint slides, exam questions and useful web links. No other book offers such an up-to-date introduction to core concepts and key professional skills in HRM in sport, and therefore Managing People in Sport Organizations is essential reading for any sport management student or any HR professional working in sport.

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#### ORGANIZATIONAL BEHAVIOUR

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Prentice Hall Appropriate for introductory courses in Organizational Behaviour. Organizational Behaviour, Seventh Edition, is a research-based text that provides a balanced approach of theory and applications. This highly readable text combines comprehensive coverage with engaging features. Clearly presented theory is supported by real-world cases, discussion questions, and experiential exercises. While Canadian applications and examples are used, Johns and Saks make extensive use of international illustrations as well. Striking a balance between research and theory on the one hand, and practice and application on the other hand, the seventh edition of Organizational Behaviour includes the most recent research and theory in the field (e.g., employee engagement in Chapter 5 ; the GLOBE project in Chapters 4 and 9; Research Focus feature) as well as many examples of the application and practice of organizational behaviour throughout the text and in the chapter-opening vignettes, the "Applied Focus" feature, and the "You Be the Manager" feature.

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#### NURSING HOME ADMINISTRATION, SIXTH EDITION

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Springer Publishing Company Named a 2013 Doody's Essential Purchase! The sixth edition of Nursing Home Administration contains essential information to prepare an individual for licensure and employment as a nursing home administrator. This book addresses all regulatory pieces of information to provide readers with an overview of the entire process of managing a nursing facility. This edition has been updated to reflect the most accurate and up-to-date information to reflect new legislation and regulations passed since previous edition in 2008. This textbook serves as a roadmap for studying and understanding all the various requirements-management, human resources, finance and business, industry laws and regulations, and patient care. It demonstrates how all components fit together to form the coordinated activity set required of a successful nursing home administrator. Key Features: Formatted according to licensing examination and guidelines of the National Association of Boards of Examiners of Nursing Home Administrators New federal guidelines to surveyors New resident assessment instrument Updated figures and tables New life safety code inspection processes New ICDM-10 (International Classification of Diseases-Modified) Sub-set of federal forms included in appendices Web references to enable the reader to successfully navigate the nursing home administration field

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#### TRANSITIONING FROM THE TOP

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#### PERSONAL CONTINUITY PLANNING FOR THE RETIRING FAMILY BUSINESS LEADER

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Springer How can you move most effectively from the pinnacle of business and leadership success into "post-work" life that energizes you, and leverages your experience and your interests? This book draws on the experience of several past CEOs to address the important topic of 'personal continuity' for family business leaders transitioning from the day-to-day leadership of their enterprise. Making this transition remains challenging for most leaders. Lack of clarity or options for meaningful post-CEO roles is a major factor in succession struggles, resulting in wide-reaching consequences for all stakeholders in the enterprise. Here, family business consultant Brun de Pontet takes an in-depth look at the dynamics and challenges for leaders in transition and the systems around them, to deliver insights on sources of difficulty and tips and tools for effective planning. The book draws extensively on the experiences of more than a dozen former family business leader interviewees. These highly driven and accomplished business leaders share stories and lessons from their own personal continuity journey as they transitioned from the top of their companies. Combining these real examples with knowledge from years of consulting and research, Brun de Pontet helps leaders broaden their sense of self as they look forward to a rich, purpose-filled next chapter in life.

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#### NURSING HOME ADMINISTRATION, 6TH EDITION + THE LICENSING EXAM REVIEW GUIDE IN NURSING HOME ADMINISTRATION, 6TH EDITION

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Springer Publishing Company

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#### DESIGNING AN EFFICIENT MANAGEMENT SYSTEM

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## MODELING OF CONVERGENCE FACTORS EXEMPLIFIED BY THE CASE OF JAPANESE BUSINESSES IN THAILAND

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Springer Science & Business Media 1. 1 Background of the Study: Efficient business management is crucial in achieving corporate (national or international/multinational) goals such as higher value, comprehensiveness, corporate governance, etc. Efficient business management can be achieved by resolving agency problems existing among different stakeholders in corporations. In international business, agency problems may exist between managers, owners, staff, and other stakeholders who come from different cultures. Therefore, there is a need in designing efficient management of international business by influencing the factors (the convergence factors) which cause differences in the interests and cultures of different stakeholders. International business refers to all commercial transactions between two or more nations. Because it comprises a large and growing portion of current world business practice, international business has received considerable attention in academic research (Daniels and Radebaugh 1998). International business differs in important ways from business conducted within national borders, and poses additional challenges to managers and investors in foreign countries (Mahoney et al. 1998). In this context, Black et al. (1999) state that effective management is increasingly recognized as a key determinant of success or failure, arguing that the success of international business in multinational companies depends most significantly on the quality of management systems (Stroh and Caligiuri 1998). As international business involves people from different cultures, every business function including managing a workforce, marketing output, and dealing with regulators, has the potential to involve cross-cultural problems (Zineldin 2007).

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## CLINICAL LEADERSHIP IN NURSING AND HEALTHCARE

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### VALUES INTO ACTION

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John Wiley & Sons Clinical leadership, along with values-based care and compassion, are critical in supporting the development of high quality healthcare service and delivery. Clinical Leadership in Nursing and Healthcare: Values into Action offers a range of tools and topics that support and foster clinically focused nurses and other healthcare professionals to develop their leadership potential. The new edition has been updated in light of recent key changes in health service approaches to care and values. Divided into three parts, it offers information on the attributes of clinical leaders, as well as the tools healthcare students and staff can use to develop their leadership potential. It also outlines a number of principles, frameworks and topics that support nurses and healthcare professionals to develop and deliver effective clinical care as clinical leaders. Covering a wide spectrum of practical topics, Clinical Leadership in Nursing and Healthcare includes information on: Theories of leadership and management Organisational culture Gender Generational issues and leaders Project management Quality initiatives Working in teams Managing change Effective clinical decision making How to network and delegate How to deal with conflict Implementing evidence-based practice Each chapter also has a range of reflective questions and self-assessments to help consolidate learning. It is invaluable reading for all nursing and healthcare professionals, as well as students and those newly qualified.

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## UNLOCKING THE BUSINESS ENVIRONMENT

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Routledge The business environment is a fundamental subject in any Business Studies degree course. This new, student-friendly book divides the subject into the internal and external environment and, where relevant, discusses the interface between the two. It is written with the outward-looking student in mind and, as a result, encourages readers to reflect on what they have read and to consolidate their learning through regular self-testing exercises and discussion points. The text contains highly relevant and 'household name' case studies, ensuring that it is a highly topical and engaging book. Where organisational styles differ, the authors put forward the pros and cons of different points of view, ensuring that students have the information necessary to make up their own minds and develop management strategies of their own.

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## THE ROUTLEDGE COMPANION TO PHILOSOPHY IN ORGANIZATION STUDIES

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Routledge The Routledge Companion to Philosophy in Organization Studies provides a wide-ranging overview of the significance of philosophy in organizations. The volume brings together a veritable "who's-who" of scholars that are acclaimed international experts in their specialist subject within organizational studies and philosophy. The contributions to this collection are grouped into three distinct sections: Foundations - exploring philosophical building blocks with which organizational researchers need to become familiar. Theories - representing some of the dominant traditions in organizational studies, and how they are dealt with philosophically. Topics - examining the issues, themes and topics relevant to understanding how philosophy infuses organization studies. Primarily aimed at students and academics associated with business schools and organizational research, The Routledge Companion to Philosophy in Organization Studies is a valuable reference source for anyone engaged in this field.

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## CANADIAN BOOKS IN PRINT. AUTHOR AND TITLE INDEX

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University of Toronto Press

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## AUSTRALIAN SPORT

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### ANTIPODEAN WAVES OF CHANGE

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Routledge Australia is only a small player in the world's political and economic landscapes, yet, for many decades, it has been considered to be a global powerhouse in terms of its sporting successes. In conjunction with this notion, the nation has long been portrayed as having a preoccupation with sport. This labelling has been seen as both a blessing and a curse. Those who value a Bourdieuan view of culture bemoan sport's centrality to the national imagination and the consequent lack of media coverage, funding and prestige accorded to the arts. Other scholars question whether the popular stereotype of the Australian sportsman is, in fact, a myth and that instead Australians are predominantly passive sport consumers rather than active sport participants. Australian sport, through its successes on the field of play and in advancing sport coaching and management, has undergone a revolution, as both an enabler of global processes and as subject to its influences (economic, political, migratory etc.). This book will examine the shifting place of Australian sports in current global and local environs, from the perspective of spectators, players and administrators. This book was previously published as a special issue of Sport in Society.

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## BUSINESS ETHICS

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### A CONTEMPORARY APPROACH

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Cambridge University Press Business Ethics introduces students to ethical issues and decision-making in a variety of contemporary contexts. It develops an awareness of the many ways in which ethical considerations can manifest in commercial domains, thereby helping prepare students for their professional careers. Business Ethics shows how theory works in practice. It includes hundreds of real-world examples that will help engage students. Examples draw on recent and emerging concerns, such as the moral implications of social media and the enforcement of codes of behaviour within industries. The book also addresses corporate social responsibility, stakeholder management and sustainability, reflecting the broad scope of business ethics today. Comprehensive online resources are available at [www.cambridge.edu.au/academic/businessethics](http://www.cambridge.edu.au/academic/businessethics). Student resources include additional review questions and case studies, with answer guides, to help students reinforce learning and prepare for assessment tasks. Instructor resources include an extensive set of tutorial exercises, PowerPoint slides and a test bank of assessment resources.

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## MANAGING PEOPLE IN SPORT ORGANIZATIONS

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Routledge Managing People in Sport Organizations provides a comprehensive overview of the theory and practice of managing people within a human resource management framework. It provides the reader with the skills to understand and work with people in sport organizations and, given the significant changes in sport organizations over the past twenty years, it addresses the issues of managing organizational complexity and how human resources adds value. Written by a team of expert authors it: Provides a systematic approach to managing people based on well established conceptual frameworks supported by substantial empirical research Analysis and explains how to understand and work with people in organisationally complex situations Outlines how HR can support organisational strategy, positively impact performance and deliver sustainable success Designs a strategic human resource management plan that is effective, sustainable and able to adapt to changing conditions. Covers the key research findings in the key area of HR in sport. With each chapter including learning objectives, key issues, international cases studies and supported by online PowerPoint slides Managing People in Sport Organizations is the definitive text for this crucial area of sports management.

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## EFFECTIVE POLICE SUPERVISION

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Taylor & Francis Outstanding first-line supervisors are essential to the success of any law enforcement agency, yet many officers lack the supervision training necessary to excel. Effective Police Supervision immerses readers in the group behaviors and organizational dynamics supervisors must master in order to lead their teams and to help create an effective police department. Combining behavioral theory and updated case studies, this core text, now in its eighth edition, is a vital tool for all college students pursuing criminal justice courses on supervisory practices, as well as police officers preparing for promotional exams.

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## HANDBOOK OF CULTURE AND MIGRATION

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Edward Elgar Publishing Capturing the important place and power role that culture plays in the decision-making process of migration, this Handbook looks at human movement outside of a vacuum; taking into account the impact of family relationships, access to resources, and security and insecurity at both the points of origin and destination.

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## NURSING HOME ADMINISTRATION

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Springer Publishing Company Contains the knowledge essential to prepare for licensure and employment as a nursing home administrator. Using as its basis the guidelines of the National Association of Boards of Examiners of Nursing Home Administrators, this work includes sections on: Distinguishing delirium from dementia; Psychosis from agitation; GERD;

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and Glycemic control.

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#### **UNDERSTANDING AND MANAGING ORGANIZATIONAL BEHAVIOUR GLOBAL EDITION**

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Pearson Higher Ed For one-semester, undergraduate/graduate level courses in Organizational Behavior. This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content which is especially relevant to students outside the United States. Vivid examples, thought-provoking activities—get students engaged in OB. George/Jones uses real-world examples, thought- and discussion-provoking learning activities to help students become more engaged in what they are learning. This text also provides the most contemporary and up-to-date account of the changing issues involved in managing people in organizations. The sixth edition features new cases, material addressing the economic crisis, and expanded coverage of ethics and workplace diversity. Accompanied by mymanagementlab! See the hands in the air, hear the roar of discussion-be a rock star in the classroom. mymanagementlab makes it easier for you to rock the classroom by helping you hold students accountable for class preparation, and getting students engaged in the material through an array of relevant teaching and media resources. Visit mymanagementlab.com for more information.

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#### **HANDBOOK OF HOSPITALITY STRATEGIC MANAGEMENT**

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Routledge Handbook of Hospitality Strategic Management provides a critical review of mainstream hospitality strategic management research topics. Internationally recognized leading researchers provide thorough reviews and discussions, reviewing strategic management research by topic, as well as illustrating how theories and concepts can be applied in the hospitality industry. This book covers all aspects of strategic management in hospitality. The depth and coverage of each topic is unprecedented. A must-read for hospitality researchers and educators, students and industry practitioners.

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#### **WORK AND ORGANIZATIONAL BEHAVIOUR**

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##### **UNDERSTANDING THE WORKPLACE**

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Palgrave MacMillan Work and Organizational Behaviour is a core introductory text for undergraduate and MBA students which provides both a psychologically and sociologically based view of behaviour in work organisation from a critical perspective.

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##### **STRENGTHENING FORENSIC SCIENCE IN THE UNITED STATES**

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##### **A PATH FORWARD**

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National Academies Press Scores of talented and dedicated people serve the forensic science community, performing vitally important work. However, they are often constrained by lack of adequate resources, sound policies, and national support. It is clear that change and advancements, both systematic and scientific, are needed in a number of forensic science disciplines to ensure the reliability of work, establish enforceable standards, and promote best practices with consistent application. Strengthening Forensic Science in the United States: A Path Forward provides a detailed plan for addressing these needs and suggests the creation of a new government entity, the National Institute of Forensic Science, to establish and enforce standards within the forensic science community. The benefits of improving and regulating the forensic science disciplines are clear: assisting law enforcement officials, enhancing homeland security, and reducing the risk of wrongful conviction and exoneration. Strengthening Forensic Science in the United States gives a full account of what is needed to advance the forensic science disciplines, including upgrading of systems and organizational structures, better training, widespread adoption of uniform and enforceable best practices, and mandatory certification and accreditation programs. While this book provides an essential call-to-action for congress and policy makers, it also serves as a vital tool for law enforcement agencies, criminal prosecutors and attorneys, and forensic science educators.

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##### **READING ORGANIZATION THEORY**

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Encourages the reader to develop a critical approach to organizational analysis, concerned with the application of theory to key issues and questions in the construction of alternative organizations and social formations. Lists of key concepts, examples and discussion questions are included.

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##### **FORTHCOMING BOOKS**

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##### **ORGANIZATIONAL BEHAVIOUR IN A GLOBAL CONTEXT**

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University of Toronto Press "At last there is a lucid, well-written OB book, which covers key issues required in OB teaching, but which has a mind of its own. Students and faculty will recognize this is more than standard fare." - Bill Cooke, Manchester Business School

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##### **LE PRECIS DE LEADERSHIP MILITAIRE**

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Dundurn Exprimé en toute simplicité, le leadership consiste à influencer les gens afin d'atteindre un quelconque objectif qui a de l'importance pour le chef, le groupe et l'organisation. C'est l'élément humain qui permet aux chefs de diriger, de motiver et d'inspirer les troupes, surtout en temps de crise, lorsque la situation est chaotique et complexe et que les directives, les déclarations officielles et les communiqués ne produisent guère d'effet sur les subalternes gelés, épuisés et tendus. Un bon leadership incite les subordonnés à aller au-delà du devoir d'obéissance et à se dévouer pour la réussite de la mission, d'une manière qui contribue à maximiser leur plein potentiel. Le Précis de leadership militaire est un manuel concret et compréhensif qui identifie, décrit, et explique tous les concepts, thèmes et idées qui s'appliquent directement ou indirectement au leadership militaire. Ce livre est un sommaire compréhensif qui a comme point de mire plusieurs sujets dont la cohésion, le commandement, l'intelligence culturelle, la discipline, la peur et la confiance. Ce précis offre une assistance à qui veut mieux comprendre la théorie et l'application du leadership militaire.

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##### **ADVANCED INTRODUCTION TO EMPLOYEE ENGAGEMENT**

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Edward Elgar Publishing This Advanced Introduction provides a cutting edge review of employee engagement, illustrating the theories and key instruments for research that underpin the field and its antecedents and consequences. It translates the science into practice by offering recommendations on how to build an engaged workforce and how to socialize and engage newcomers.

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##### **ORGANIZATIONAL BEHAVIOUR**

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##### **UNDERSTANDING AND MANAGING LIFE AT WORK**

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Prentice Hall This readable, research-based book contains a somewhat psychological approach that is balanced by engaging business and management features. Clearly presented theory is backed up by real-world cases, discussion questions, and experiential exercises. Comprehensive coverage includes organizational behaviour and management; personality and learning; perception, attribution, and judgment of others; values, attitudes, and work behaviour; theories of work motivation; motivation in practice; groups and teamwork; social influence, socialization, and culture; leadership; communication; decision making; power, politics, and ethics; conflict and stress; organizational structure; environment, strategy, and technology; organizational change, development, and innovation. For organizations' individuals who want to be successful and happy in the workplace.

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##### **LEADING AND MANAGING IN CANADIAN NURSING E-BOOK**

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Elsevier Health Sciences Prepare for licensure and your transition to practice! Organized around the issues in today's constantly changing healthcare environment Yoder-Wise's Leading & Managing in Canadian Nursing, 2nd Edition offers an innovative approach to leading and managing by merging theory, research, and practical application. This cutting-edge text is intuitively organized around the issues that are central to the success of Canadian nurses including cultural diversity, resource management, advocacy, patient safety, delegation, and communication. In addition, it provides just the right amount of information to equip you with the tools you need to master leadership and management - all to help prepare you for clinical practice! UNIQUE! Each chapter opens with A Challenge, where practicing nurse leaders/managers offer their real-world views of a concern related in the chapter, encouraging you to think about how you would handle the situation. UNIQUE! A Solution closes each chapter with an effective method to handle the real-life situation presented in A Challenge and demonstrates the ins and outs of problem-solving in practice. Innovative content and presentation, merge theory, research and professional practice in key leadership and management areas. An array of pedagogical elements includes chapter objectives, glossary terms, exercises, Research Perspectives, Literature Perspectives, Theory Boxes, chapter checklists, tips, and references. Intuitively organized content and clear and unbiased writing style facilitates learning of theory and complex concepts. Inviting and well-structured full-colour design enhances your learning by being able to find information quickly and easily, providing visual reinforcement of concepts. UNIQUE! Two NEW chapters help build your leadership skills within your academic program - one of which is authored by an undergraduate student and an early career alumnus. NEW! UNIQUE! Chapter on nursing leadership in Indigenous health explains the leadership role and is also integrated into relevant topics throughout the text. NEW! Expanded and updated coverage of topics includes workplace violence and incivility, strength-based nursing and the role of nurses as change agents - visioning, shaping culture, leading change. NEW! Expanded discussion on the interdependence of leadership and management roles and competencies clearly fosters leadership ideas for effective and responsive health care environments. NEW! Additional examples of real life practice cases and examples help you to examine and apply theoretical concepts.

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##### **BIM HANDBOOK**

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##### **A GUIDE TO BUILDING INFORMATION MODELING FOR OWNERS, DESIGNERS, ENGINEERS, CONTRACTORS, AND FACILITY MANAGERS**

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John Wiley & Sons Discover BIM: A better way to build better buildings Building Information Modeling (BIM) offers a novel approach to design, construction, and facility management in which a digital representation of the building product and process is used to facilitate the exchange and interoperability of information in digital format. BIM is beginning to

change the way buildings look, the way they function, and the ways in which they are designed and built. The BIM Handbook, Third Edition provides an in-depth understanding of BIM technologies, the business and organizational issues associated with its implementation, and the profound advantages that effective use of BIM can provide to all members of a project team. Updates to this edition include: Information on the ways in which professionals should use BIM to gain maximum value New topics such as collaborative working, national and major construction clients, BIM standards and guides A discussion on how various professional roles have expanded through the widespread use and the new avenues of BIM practices and services A wealth of new case studies that clearly illustrate exactly how BIM is applied in a wide variety of conditions Painting a colorful and thorough picture of the state of the art in building information modeling, the BIM Handbook, Third Edition guides readers to successful implementations, helping them to avoid needless frustration and costs and take full advantage of this paradigm-shifting approach to construct better buildings that consume fewer materials and require less time, labor, and capital resources.

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#### **CAREER DEVELOPMENT AND COUNSELING**

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#### **PUTTING THEORY AND RESEARCH TO WORK**

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John Wiley & Sons

#### **THE OXFORD HANDBOOK OF ORGANIZATIONAL SOCIALIZATION**

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Oxford University Press Thousands of employees begin new jobs each year. What can organizations and individuals do to jump start the process of learning and building connections? The Oxford Handbook of Organizational Socialization provides cutting edge reviews of the research and practice of organizational socialization as well as necessary future directions for this field.

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#### **ORGANIZATIONAL BEHAVIOUR**

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#### **CONCEPTS, CONTROVERSIES, APPLICATIONS**

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Pearson Prentice Hall

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#### **CANADIAN BOOKS IN PRINT 2002**

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CBIP is the complete reference and buying guide to English-language Canadian books currently in print; consequently, the Author and Title Index, Subject Index and microfiche editions are indispensable to the book profession. With submissions from both small and large publishers, CBIP provides access to titles not listed anywhere else. Containing more than 48,000 titles, of which approximately 4,000 have a 2001 imprint, the Author and Title Index is extensively cross-referenced. The Subject Index lists the titles under 800 different subject categories. Both books offer the most complete directory of Canadian publishers available, listing the names and ISBN prefixes, as well as the street, e-mail and web addresses of more than 4,850 houses. The quarterly microfiche service provides updated information in April, July and October. CBIP is constantly referred to by order librarians, booksellers, researchers, and all those involved in book acquisition. In addition, CBIP is an invaluable record of the vast wealth of publishing and writing activity in the scientific, literary, academic and arts communities across Canada. A quarterly subscription service including the annual Author and Title Index (March 2001) plus quarterly microfiche updates (April, July, and October 2001) is also available. ISBN 0802049567 \$220.00 NET.

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#### **HUMAN BEHAVIOUR IN ORGANIZATIONS**

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#### **A CANADIAN PERSPECTIVE**

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Scarborough, Ont. : Prentice Hall Canada

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#### **IDENTITY IN ORGANIZATIONS**

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#### **BUILDING THEORY THROUGH CONVERSATIONS**

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SAGE This investigation of the fundamental character of organizational identity and identification with an organization is arranged in the form of a provocative discussion between key scholars. The book focuses on three different paradigmatic views of identity: functionalist, interpretive and postmodern. Similarities and distinctions among these ways of understanding are explored, and numerous theoretical and practical insights are gained. The book concludes with a discussion of the relevance of identity as a construct in organizational study, and observations on conversation and theory building.

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#### **THE WILEY BLACKWELL HANDBOOK OF THE PSYCHOLOGY OF TRAINING, DEVELOPMENT, AND PERFORMANCE IMPROVEMENT**

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John Wiley & Sons The latest Wiley Blackwell Handbook of Organizational Psychology uses a psychological perspective, and a uniquely global focus, to review the latest literature and research in the interconnected fields of training, development, and performance appraisal. Maintains a truly global focus on the field with top international contributors exploring research and practice from around the world Offers researchers and professionals essential information for building a talented organization, a critical and challenging task for organizational success in the 21st century Covers a diverse range of topics, including needs analysis, job design, active learning, self-regulation, simulation approaches, 360-degree feedback, and virtual learning environments

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#### **A RESEARCH AGENDA FOR EMPLOYEE ENGAGEMENT IN A CHANGING WORLD OF WORK**

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Edward Elgar Publishing This insightful Research Agenda presents the foundations of employee engagement, providing a framework for future research to serve as an evidence-based guide to practice. Offering an overview of contemporary engagement theory and research, it addresses important new directions for expanding our current understanding of the meaning, focus, development and outcomes of engagement.